

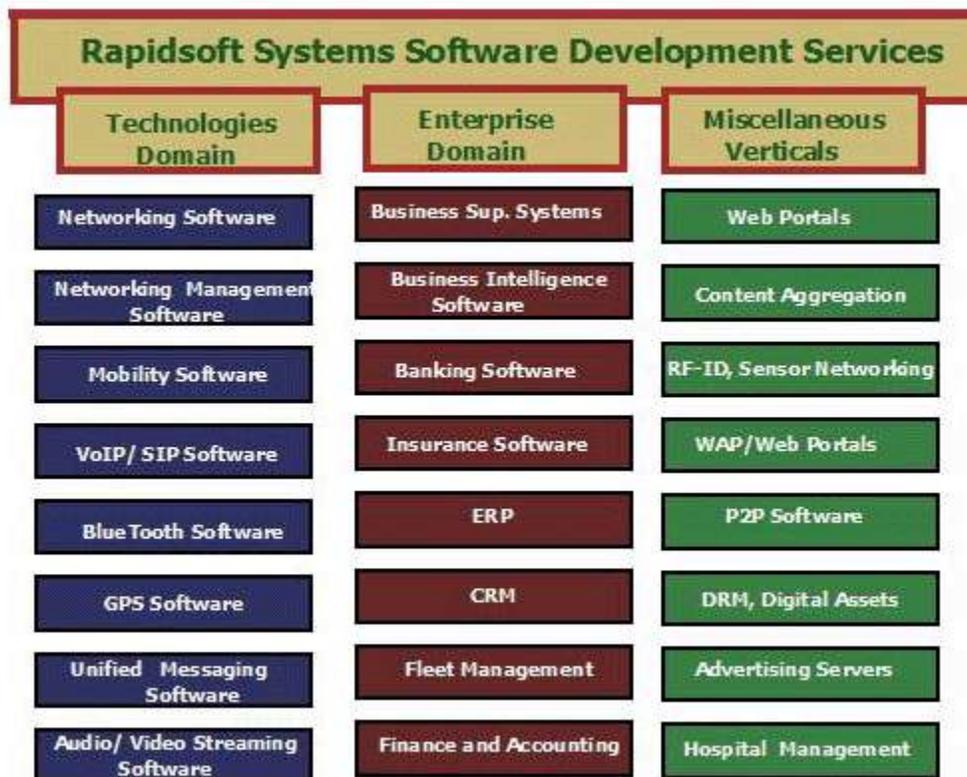


Rapidsoft Systems' Services Overview

Rapidsoft Systems takes charge of the IT needs of the entire enterprise. The gamut of services extends from Cutting edge Web Applications, Enterprise Application Services (CRM, ERP, e-Procurement and SCM), Web 2.0 Software, Mobile Applications to various e-Business solutions. Rapidsoft Systems' enterprise solutions have served and continue to serve clients from a range of industries including Energy and Utilities, Finance, Telecom, and Media and Entertainment.

Rapidsoft Systems' complete range of IT Services addresses the needs of both technology and business requirements to help organizations leverage leading-edge technologies for business improvement.

Rapidsoft Systems offers software product design, development and associated technological services to our enterprise and government customers. Our emphasis on Rapid Technical Innovation ensures that we provide the most current and optimal product solutions that meet, and exceed client requirements.



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Rapidsoft Service Overview

We work on all phases of product development, starting from requirement analysis, rapid prototype design, implementation, and deployment, to maintenance. Empowered by our proven outsourcing methodology, and our Rapidsoft Outsourced Agile Product Development Methodologies (ROAPDM) expertise, we offer our clients a high value proposition with the advantages of

- Process focused Development Methodologies
- Accelerated development cycles

- **Faster time to market**
- **High quality and reliable software**
- **New prototype products**
- **Ensured confidentiality and strict IPR protection**
- **Product code that caters to all aspects of product development, upfront**
- **A long term association, so you can derive more value from your investment**
- **Customer satisfaction and delight**

SERVICE AREAS

Web Enabled Software

Application Development (Web) refers to the implementation of software that can be accessed with a platform independent web-browser as the singular application interface, and encompasses both Business-to-Business (B2B), and Business-to-Customer (B2C) solutions. **Web enabled software can be globally accessible (internet) or locally deployed (intranet). Our expertise and experience with web enabled software development spans multiple technologies and verticals.**

I. Client/Server Software

Rapidsoft Systems' software solutions are intended to serve as catalysts to port business functioning to vigorous IT processes. By combining a vast range of resources with appropriate technology, Rapidsoft Systems develops remarkable applications that drastically reduce the time and resources spent for a business process to take place and serve to eliminate functional bottlenecks.

II. Consulting and Analysis

Consulting plays a significant and an all-important role in the delivery of strong and sustainable business software solutions. It is the key to well planned software that continues to perform consistently, regardless of circumstantial factors. **Consulting with Rapidsoft Systems ensures that your business objectives are perfectly aligned with the eventual technology implementation. Consultants are experts in their specific domains, verticals and industry-specific solutions.** They ensure that every aspect of your business requirements are carefully mapped to eventual outcomes thereby charting a path forward and ensuring that gaps between business vision and actual implementation are absolutely filled.

III. Platform Migration

Rapidsoft Systems provides services that encompass application migration, database migration and operating system migration. With technological surges suddenly making previously used systems and processes seem obsolete, the surest way forward is to ensure that the applications being deployed are ported to state-of-the-art technology environments while maintaining (or enhancing) existing software functionality.

IV. Wireless and Mobile

The Mobile Internet technology refers to Internet content viewable by wireless mobile devices, of which WAP (Wireless Application Protocol) is one, but not the only example. Rapidsoft Systems helps businesses to mobile enable their core services. With the Rapidsoft Systems' expertise, you can reach your customers anytime and anywhere. **We are one of the few companies in the world that have worked on all technologies such as iPhone, Brew (CDMA), J2ME (GSM), Palm, Blackberry, Windows Mobile, Symbian etc.**



Technology Landscape

V. Technology Software and Product Development

Rapidsoft's core team came with extensive networking background. **We have developed all kind of products from Networking switches, Routers, Base stations, cellular phones, Firewalls, VPN software etc. We have our own Asterisk servers running for testing software. Our services have included designing and implementing custom dial plans, custom VOIP conferencing solutions, integration of VoIP and Web Applications, and other SIP application development or integration.** Our expertise range from VMware to Xen Virtualization servers. Be it cloud computing or virtualized environment we have expertise to tackle the toughest problems.

VI. QA and Testing

A business organization looking for IT services needs to be assured of high quality standards to ensure a marked base of trust between the organization and the IT companies. Rapidsoft Systems Communications is well aware of this fact and Quality Assurance procedures, tools and techniques to surpass the quality standards expected from us by our clients. Maintaining the product quality is a step by step procedure wherein the process of verification and validation begins at a very initial stage of product development at Rapidsoft Systems. A properly implemented quality plan looks after the desired product qualities and defines how these are to be judged. At Rapidsoft Systems comprehensive quality plans are developed, which affirms the quality features that needs to be implemented in the software which is being developed. These quality plans also chart the development plans for optimal quality product development.

VII. Network Infrastructure Design, Management and Implementation

Rapidsoft systems expertise in designing routing solutions for large nationwide networks and creating high end SLA based networks is unparalleled. **We have installed and developed complex networking technologies using Layer2 and Layer 3 links provided by class 1 ISPs such as Cogent, Verizon, SBC and many more.** We have implemented and analyzed network management solutions that allows us to monitor customer networking infrastructure 24X7 365 days to ensure that our clients critical infrastructure keeps on running at all times.

VIII. IT Infrastructure Security Services

With globally connected networks, every company's IT infrastructure is vulnerable to hacker attacks. Every day there is a news of Banks IT infrastructure broken losing valuable customer data which can result in loss of customer trust, fines and lawsuits. A simple case is of NJ Princeton based company, Heartland Payment Systems Inc. This NJ based provider of credit and debit processing, payment and check management services was forced to acknowledge it had been the target of a data breach -- in hindsight, possibly the largest to date with 100 million credit and debit cards exposed to fraud. They had to pay million of dollars in fines and restitutions. **Rapidsoft Systems qualified IT security experts and audit teams can advise customer how to avoid such attacks. We use latest tools for vulnerability analysis and network penetration testing. Auditing information security covers topics from auditing the physical security of data centers to the auditing logical security of databases and highlights key components to look for and different methods for auditing these areas.**

IX. Patent and IPR Services

Rapidsoft Systems has a dedicated team of experts that can train your engineers on patent development process, provide patent development consulting, complete patent search, evaluate ideas for patentability, write provisional and real patents, and **deal with the entire process of patents filing with US and European patents related to computer science, networking, mobile and other technology areas.**

Doing What is Right - Every Time : A Sample of One of Our Projects

The client is the world's one of the largest distributor of Mobile applications in the USA. It provides a number of data intensive mobile applications that are driven by large number of servers infrastructure hosted with a major ISP in New York. The client needed someone to take the code developed over last 10 years and remodel to make it more efficient to run it in its data center to support increasing number of subscribers using its system. The software over 10 years has bloated into millions of line of codes that no one understood fully. This was a challenge considering that the client had very little written documentation on the applications and their working. They were spending significant money on adding more and more servers for bloated software to get acceptable performance.

Through a series of strategic initiatives and redesign over a six months period, Rapidsoft Systems made the client's code more efficient, removed redundant elements and created extensible new architecture for the service delivery. As a result the customer could realize significant cost savings as well as remarkably improve the quality of the application delivery. This was done by following a cycle of analyze, implement, review and refine, for each of the functions that Rapidsoft Systems was entrusted with. Rapidsoft Systems devised and implemented a strategy for cost savings by leveraging on its Outsourced Software Sourcing model. The savings in the application support budget was also enabled through a system of analyzing, and reviewing application requirements with networking partners and third party vendors such as SMS aggregators and data feed providers.

We have designed, developed and shipped hundreds of releases of numerous enterprise-class products over the last decade. At the same time we have created an innovative and rigorous culture to provide leading edge services to keep our clients ahead of their competition.

Why Rapidsoft Systems:

With over 350+ software projects executed, you can simply count on our expertise, experience in giving you the right solution at absolutely lowest possible cost. If you would like more information, or want us to submit an estimate or a "no-obligation" quote for your project, contact us for more information.

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